





## **INTRODUCTIONS**



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### **AGENDA**

- PLANNING FOR THE UNPREDICTABLE
- REVIEWING YOUR INFRASTRUCTURE
- 5G NETWORK & PRIORITY ACCESS
- PURPOSE DRIVEN EQUIPMENT
- EMERGENCY RESPONSE & RECOVERY
- PREVENTION, PREVENTION
- GRANT SUPPORT
- WRAP UP & NEXT STEPS

**OUR MISSON** 

Premier Wireless enables innovation, communication, safety, and transformation through technology.



## PLANNING FOR THE UNPREDICTABLE

#### BEING PREPARED FOR THE UNEXPECTED

- Power Outages
- Weather Events
- Natural Disasters
- Medical Emergencies
- Active Shooters
- Pandemics
- School Events







## REDUCE RISK THROUGH ADVANCED PLANNING

#### STRENGTHENING COMMUNICATION FOR SAFER SCHOOLS

- **Proactive Preparedness:** Advanced planning ensures that you are always prepared for unforeseen events, reducing the potential for communication breakdowns during critical times.
- Enhanced Safety and Security: By ensuring multiple communication channels, school districts can rapidly respond to emergencies, ensuring the safety of students, staff, and the community.
- Efficient Resource Allocation: Advanced planning for communication redundancy avoids last-minute scrambling, ensuring consistent communication flow even in adverse conditions.







## **REVIEW YOUR EMERGENCY RESPONSE PLAN**



#### READY FOR THE UNEXPECTED? ASSESS YOUR PREPAREDNESS.

- How does your emergency response plan address communication continuity across every functional department?
- What are your contingencies for essential, reliable voice and data communications?
- What are your redundancies to reduce or eliminate communication gaps and to ensure your calls and texts go out?
- Are you sure your employee phones work?
  Where is your emergency plan? Can you access it anywhere, anytime?
- When was the last time you analyzed, tested, and updated your communication plan?





## CAMPUS & IN-BUILDING COVERAGE

### WHERE ARE YOUR COVERAGE CHALLENGES?

- Hallways
- Classrooms
- Cafeteria
- Gyms

- Administration offices
- Playground
- Sporting fields
- Parking lots

#### WHAT ARE YOUR CELLULAR AND IN-BUILDING LIMITATIONS?

#### **WI-FI Coverage**

- Identify where there are gaps
  - Full outside coverage
  - Construction changes
  - Bandwidth limitations from provider
  - Obsolete Equipment

#### **Cellular Dead Zones**









## TAKING ACTION

#### **CELLULAR COVERAGE ENHANCEMENTS**

- T-Mobile Advanced Network Solutions (ANS)
- Distributed Antenna Systems (DAS)

#### TRADITIONAL NETWORK SOLUTIONS

- Add /Upgrade Access Points
- Increase Bandwidth
- Add Hardwired Phone Lines

#### **CELLULAR**

- Supplement With 5G As A Primary Service
- Load Balance To Increase Capacity





## **BUILT-IN REDUNDANCY**

#### WHAT HAPPENS WHEN YOUR NETWORK GOES DOWN?

- Phone systems go down
- Background checks can't be completed
- Security systems are compromised
- Camera Access is lost
- What Other internet-connected devices do you have?

When all else fails... What is Plan B?









## PORTABLE MOBILE COMMAND CENTER

#### PREMIER'S 5G MOBILE NETWORK-IN-A-BOX

- Portable Command Center
- 50-100 (or more) Endpoints
- Communication Continuity
- Reunification Plans
- Recovery Plans
- IP68 Rated for Water & Dust









## **VOICE & DATA COMMUNICATION**

#### **DESK PHONES – SMART PHONES – BASIC PHONES & RADIOS**

- UCaaS
- Desk Phones & Cell Phones
- Laptops & Tablets

#### RIGHT DEVICES FOR THE RIGHT PERSON

- District Administrators
- School Resource Officers
- Principals/Assistant Principals
- School Nurse & Counselors

- Teachers
- Facilities Technology Warehouse
- Food & Nutrition Landscaping Transportation

# We can help you create a truly Unified Communication Plan!











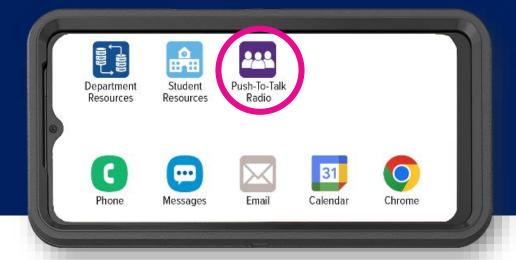
## CPR<sup>3</sup> – SMARTPHONES CONNECTING PEOPLE TO RESOURCES







## T-MOBILE DIRECT CONNECT PTT





Provides messaging between individuals or groups with support for images, videos, audio, and location sharing



Provides location sharing and tracking capabilities for precise coordination



Supports devices with Push-to-Talk button hardware to help reduce call origination time with One-Touch calling



Gives ability to augment your Land Mobile Radio (LMR) network with T-Mobile devices



Offers broad device support from rugged PTT devices to conventional smartphones and tablets (iOS and Android)

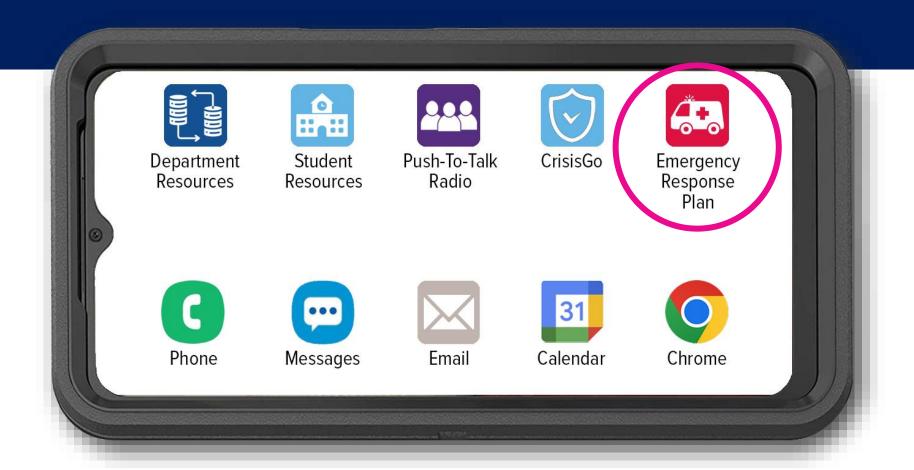


Allows supervisors to centrally manage contacts, Talk groups, and settings with the Corporate Administration Tool (CAT)





## PURPOSE DRIVEN & POISED FOR EMERGENCY RESPONSE















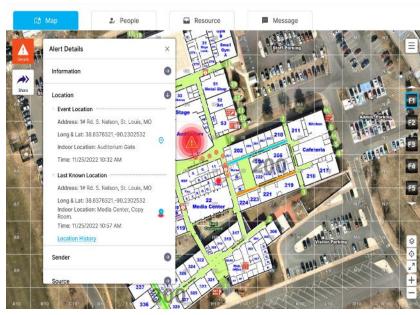
DIGITIZE YOUR EMERGENCY RESPONSE PLANS



ROLE-BASED INCIDENT MANAGEMENT



## INTEGRATE YOUR FACILITY MAPS FOR INDOOR LOCATION TRACKING

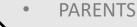






**INCIDENT RESPONSE** 

**SYSTEM** 



**GUARDIANS** 









**STAFF** 

**POLICE** 

**FIRE** 

ISD ADMINS











It has been a panic button activated by Alex Brown our PE teacher, requesting Active Shooter siert. It appears to be coming from the gymnasium.

Locker room, and the individual came into one of the open doors to the gym, he went across the room and heading towards the east

Copy that, any patrol arrived yet?

his is patrol 311, aiready arrived at campus, no suspects found yet.

# **INVOLVE ALL STAKEHOLDERS**





#### Step 1: Initiate Reunification **Event**



#### Step 2: Account for Students

· Students at the reunification site are accounted for by staff via the mobile tool or can self-scan into the kidhold.

CRISIS GO

QR Code to pick up students at the designated reunification site.

#### Step 3: Notify Parents

- · Starting with parent communication.
- · Parents receive guidance and a digital





(Optional) Sharing Event Data with First Responders

#### **School Admin Monitor Event Progress**

· Administrators oversee event progress with real-time data, guide the team or communicate with parents.

#### Step 4: Greet Parents

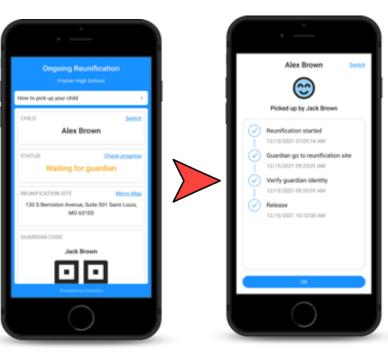
· At the reunification site, greeters scan the parent's digital ID and know which kid(s) to pick up via mobile phones, verifying the parent's identity.

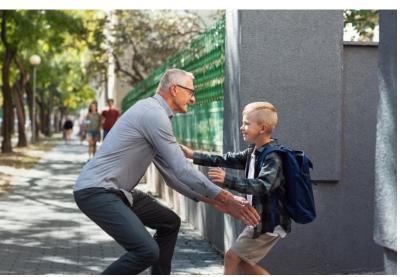




#### **Step 5: Reunify Parent & Kids**

· After confirmation with the student, the parent signs a digital signature in the app, and then they will be free to leave.





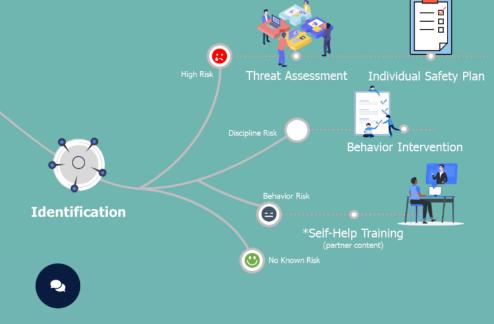






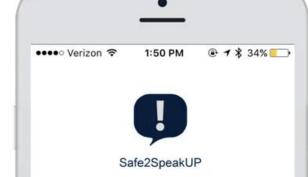
### **Anonymous Reporting**

- Report bullying and bully-related activity.
- Submit safety tips about incidents, threats, and concerning behaviors.
- Disclose those at risk for suicide.
- Report safety issues with multi-media reporting options.



## **Two-Way Communication**

- Communicate with the school safety team during an incident.
- Learn about safety risks and solutions.
- Respond to safety check-in prompts sent by school administrators.
- Activate a digital panic button and drop a GPS pin of their location during emergencies.
- Access safety resources during an emergency event.













frock safety

















AVIGILON



CISCO Meraki

















**Digital Signage** 











**Panic Button** 









(©CENTEGIX





























Tele Center + PA + Intercom + Strobe



RIVAL



**InformaCast** 









User Management + Single Sign On

LDAP









ADP

**Microsoft Active Directory** 

Others



























Alert Gateway (Email, SMS)



























More

Leverage CrisisGo's IoT Integrations to Automate & Streamline Activation of Your Emergency Response Plans & Seamlessly Incorporate All Communication End-Points.



At Your Desk
Desktop alert on Windows/Mac.





On the Move
Receive alert via
CrisisGo app, Email,
SMS, Voice Call



911
Instant escalation to 911, situational awareness sharing to first responders.





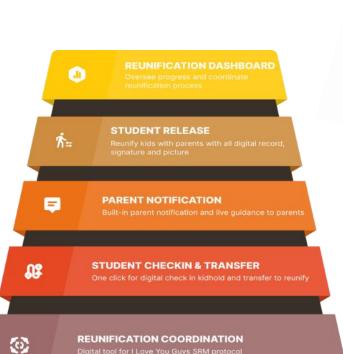








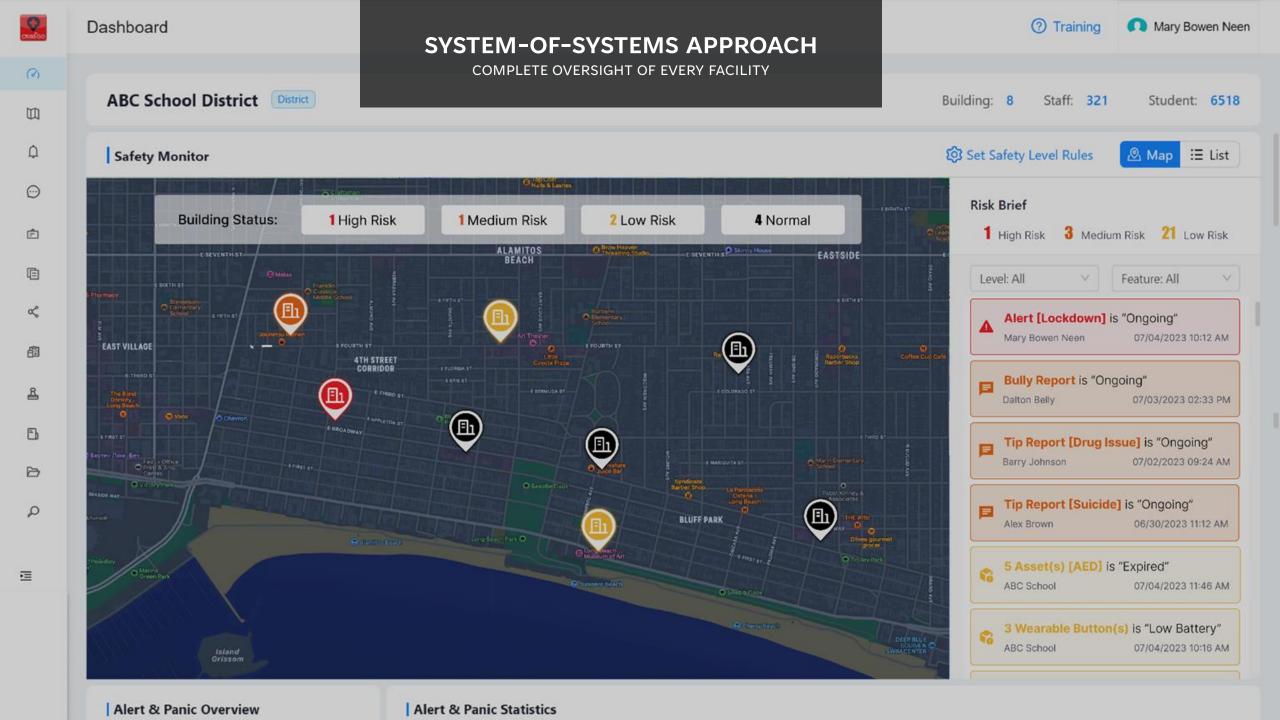










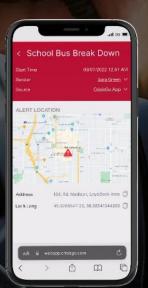


## **USE-CASE #1 SCHOOL BUS COMMUNICATION & COMPLIANCE**

- In Most of the States, Vehicles must be equipped with Communication system for emergencies
- <u>US Department of Transportation</u> FMCSA rule restricts the use of all hand-held mobile devices by drivers of commercial motor vehicles (CMVs). (Using a hand-held mobile phone while driving a CMV can result in driver disqualification. Penalties can be up to \$2,750 for drivers and up to \$11,000 for employers who allow or require drivers to use a hand-held communications device while driving.)

# THE SOLUTION: THE VK7

- A simple yet highly functional PTT/CrisisGo only device.
- All the benefits of POC without any of the headaches managing the current generation of rugged smart/feature phone.
- A Perfect Upgrade from LMR.
- Connected to vehicle power.
- Integrated 10W speaker w/optional 20W external speaker.
- Modularity allowing multiple accessories solution.
- Simple "Slide-In" connection.





- CrisisGo CGSD with:
  - Advanced SOS button at your fingertip.
  - Paging services.
  - Immediately establishing 911 based upon bus location (for major emergency).
  - Check-ins.
  - Instant communication (group or private).





## CELLULAR-BASED RADIOS & PTT DEVICES

## PURPOSE-DRIVEN, RUGGED DEVICES

- One-to-One
- One-to-Many
- **Group Talk**
- Broadcast
- **SOS Button**

#### **PERFECT FOR:**

- Front Desk
- **Custodial Staff**



- Transportation
- Landscaping











## ALWAYS READY TO GO

### **PREMIER GO-KIT**

## Your Choice of...

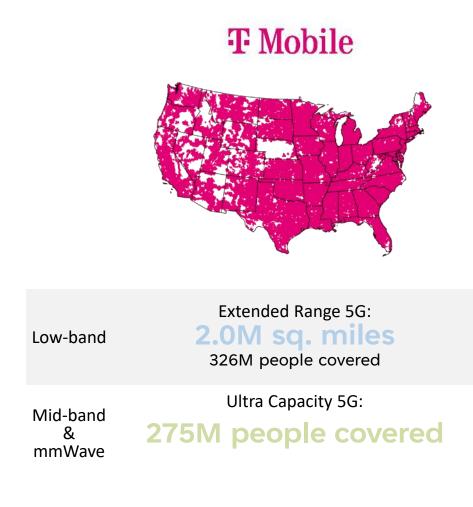
- Smart Devices
- Hotspots
- Tablets
- Radios

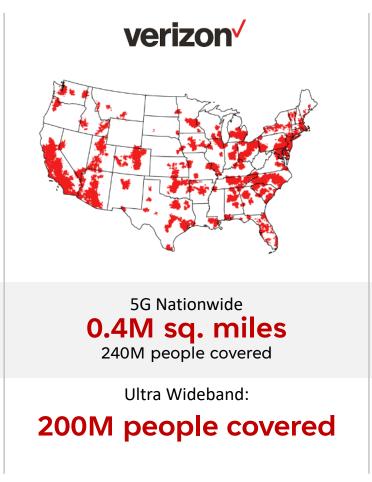


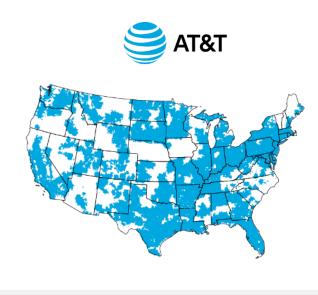




## WE HAVE A CLEAR AND DEMONSTRABLE LEAD IN 5G.







5G Nationwide

1.3M sq. miles
290M people covered

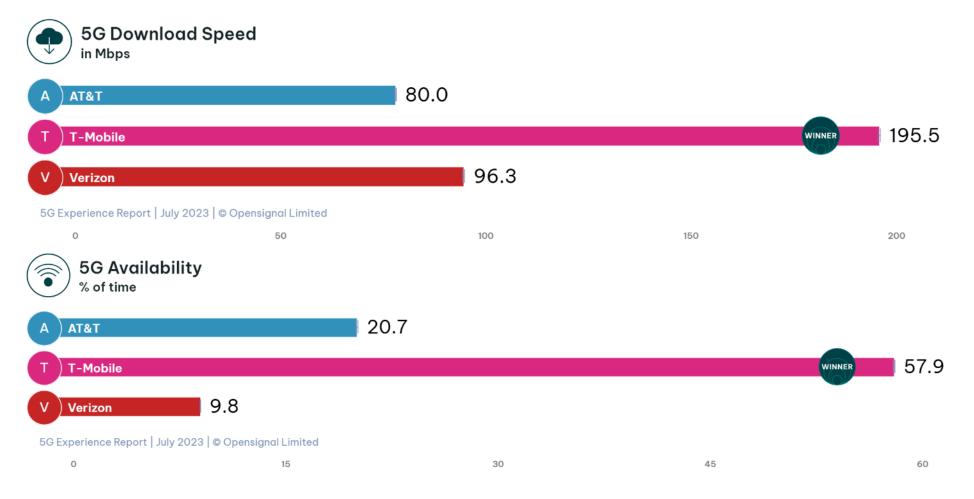
5G Plus:

160M people covered



# T-Mobile is America's leader in 5G. See what independent experts are saying.







# T-Mobile is America's network leader. See what independent experts are saying.



T-Mobile's network once again earned top rankings for fastest speeds, most consistent, best video, lowest latency, best 5G speed performance and 5G availability.



T-Mobile dominates the awards table again, with six outright wins out of a possible eight.

T-Mobile strengthens its lead for both speed awards and is the first U.S. carrier to win the new Consistent Quality and Live Video Experience awards.



In its latest 5G Network Performance Audit Report, T-Mobile once again had the overall highest 5G score with the best coverage, stability and speeds.



Ookla: fastest based on median, overall combined speeds according to analysis by Ookla® of Speedtest Intelligence® data download speeds for Q1 2023. Ookla trademarks used under license and reprinted with permission. Opensignal: Opensignal US Mobile Network Experience 5G, July 2023 Based on independent analysis of average speeds from mobile measurements recorded during the period March 16 – June 13, 2023, © 2023 Opensignal Limited. umlaut: according to an audit report conducted by independent third-party umlaut containing crowdsourced data for user experience including task completion collected from October 24, 2022, to April 9, 2023. Full details at: www.umlaut.com/en/benchmarking/USA.

## WIRELESS PRIORITY SERVICE (WPS)

In an emergency, the wireless network may become severely congested and reach 100% of capacity. Priority Access and preemption help ensure users with WPS still get through.



#### **End-to-end prioritization**

Using WPS by dialing \*272 or the PTS Dialer app ensures end-to-end prioritization, regardless of which carrier is at the other end.



#### **Priority access**

T-Mobile subscribers with WPS get moved to the front of the communication line.



#### Preemption

If necessary, a customer without WPS will be dropped to make room for one with WPS.





## COMMUNICATION CONTINUITY PLANNING

#### WE'RE HERE TO HELP

- Have a plan
  - How do we address coverage challenges?
  - What if we lose internet connectivity?
  - How do we communicate internally?
  - How do we communicate with emergency responders?
- Test it regularly
  - Where do we have gaps in coverage?
  - Who else needs to be included?
- Revise as needed
  - How do we make it better?
  - How do we make it memorable?
- > NEXT STEPS?
- HOW CAN WE HELP?









## HOW CAN WE HELP YOU?



## **REACH OUT TO US TODAY!**

bit.ly/K12CommunicationPlanningWeb (281) 667-0404 premierwireless.com



